Federal Communications Commission
Consumer & Governmental Affairs Bureau
Washington, D.C. 20554

August 5, 2026

VIA ELECTRONIC MAIL

[redacted]

Re: FOIA Control No. 2026-000682

Dear Mr. [redacted]

This letter responds to your Freedom of Information Act (FOIA) request to the Federal Communications Commission (Commission) for "informal and formal (if allowed) complaints made to the Federal Communications Commission regarding the South Park television show made on or after 01-January-2014 up to the date of search."[1]

The Consumer & Governmental Affairs Bureau (CGB) and Enforcement Bureau (EB) searched for responsive records. CGB located 132 pages of records responsive to your request. Some material in the records produced has been redacted for the reasons discussed below. EB found no additional records responsive to your request. Please be advised that the FCC receives many complaints and comments that do not involve violations of the Communications Act or any FCC rule or order. Thus, the existence of a complaint or comment filed against a particular carrier or business entity does not necessarily indicate any wrongdoing by any individuals or business entities named in the complaint or comment.

Records responsive to your request were redacted under FOIA Exemption 6.[2] Exemption 6 protects "personnel and medical files and similar files the disclosure of which would constitute a clearly unwarranted invasion of personal privacy."[3] Specifically, material consisting of individual names, phone numbers, email addresses, and similar personal contact information has been redacted. Balancing the public's right to disclosure against the individual's right to privacy, we have determined that release of this information would constitute a clearly unwarranted invasion of personal privacy. We have determined that it is reasonably foreseeable that disclosure would harm the privacy interests of the persons mentioned in these records, which Exemption 6 is

[1] Your request has been assigned FOIA Control No. 2026-000682 (submitted Jul. 10, 2026)

[2] 5 U.S.C. § 552 (b)(6).

[3] *Id.*

intended to protect.

We are required by both the FOIA and the Commission's own rules to charge requesters certain fees associated with the costs of searching for, reviewing, and duplicating the records requested.[4] To calculate the appropriate fee, requesters are classified as: (1) commercial use requesters; (2) educational requesters, non-commercial scientific organizations, or representatives of the news media; or (3) all other requesters.[5]

You have been classified as an "all other requester" for purposes of assessing FOIA fees.[6] For such requesters, the Commission assesses charges to recover the cost of searching for and reproducing the records that are responsive to the request; however, you are entitled to be furnished with the first 100 pages of reproduction and the first two hours of search time without charge. The production in response to your request did not meet this threshold. Therefore, you will not be charged any fees.

You may seek review of this determination by filing an application for review with the Office of General Counsel within 90 calendar days of the date of this letter.[7] Your appeal must articulate specific grounds for review, identify factors warranting further consideration of the issue presented, and specify the relief being sought.[8]

If you would like to discuss this response before filing an application for review to attempt to resolve your dispute without going through the appeals process, you may contact the Commission's FOIA Public Liaison for assistance at:

FOIA Public Liaison
Federal Communications Commission
Office of the Managing Director
Performance Evaluation and Records Management
45 L St NE, Washington, D.C. 20554
202-418-1379
FOIA-Public-Liaison@fcc.gov

If you are unable to resolve your FOIA dispute through the Commission's FOIA Public Liaison, the Office of Government Information Services (OGIS) and the Federal FOIA Ombudsman's Office offer mediation services to help resolve disputes between FOIA requesters and Federal agencies. The contact information for OGIS is:

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[4] *See* 5 U.S.C. §552(a)(4)(A), 47 CFR § 0.470.

[5] 47 CFR §0.470.

[6] 47 CFR §0.466(a)(5)-(7).

[7] 47 CFR §§ 0.461(j), 1.7 (documents are considered filed with the Commission upon their receipt at the location designated by the Commission), and 1.115.

[8] *See* 47 CFR §§ 0.251(j) (applications for review may be dismissed for failure to articulate specific grounds for review), 1.115(b) (an application for review must specify with particularity the questions presented for review and specify the factor(s) (from an enumerated list) warranting Commission consideration of the questions).

Office of Government Information Services
National Archives and Records Administration
8601 Adelphi Road-OGIS
College Park, MD 20740-6001
202-741-5770
877-684-6448
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https://www.archives.gov/ogis

Sincerely,

Wes Platt

Wes Platt
Chief
Consumer Policy Division
Consumer & Governmental Affairs Bureau

Enclosure

Cc: FOIA Office; EB